



Echelon Claims Services is a division of Echelon Australia Pty Ltd ABN 96 085 720 056  
Address: GPO Box 1693, Adelaide South Australia 5001  
Ph (08) 8235 6455 Free call 1800 640 009 Facsimile (08) 8235 6450

## PERSONAL INJURY CLAIM FORM

### WHO SHOULD COMPLETE THIS CLAIM FORM?

You should complete this form if:

- ✓ You are a Member – e.g. player, umpire, official or volunteer; and
- ✓ You have sustained an injury –whilst participating in a sanctioned club activity/event; and
- ✓ You have incurred costs – Non-Medicare medical costs

### WHAT IS COVERED & HOW MUCH CAN I CLAIM?

Non-Medicare Medical Costs (NB: there is no cover for Medicare Expenses, including the Medicare Gap)  
Loss of Income  
Death & other Capital Benefits  
Please refer to <https://au.marsh.com/sport/cricket-australia.html> for information about cover.

### HOW TO LODGE A PERSONAL INJURY CLAIM?

1. Complete ALL sections of this form
2. Send your completed form to Echelon Australia Pty Ltd (Echelon) as soon as possible (and within 270 days from the injury date)
3. Echelon will confirm receipt of your claim and provide you with a claim number
4. Any further costs can be submitted to Echelon quoting this claim number
5. Documents can be submitted by email or post

### HOW TO SEND CLOMPLETED FORMS?

Email: [sportsclaims@echelonaustralia.com.au](mailto:sportsclaims@echelonaustralia.com.au)

Post: Echelon Claims Services  
GPO Box 1693  
Adelaide  
SA 5001

### IMPORTANT INFORMATION

- You can't claim for any services where you receive a rebate from Medicare
- We recommend you retain a copy of all receipts and your claim form for your records
- Claim through your Private Health Fund first, where possible

**SECTION A – CLAIMANT’S DETAILS**

Claimant’s Name:				
Address:				
Address:			Postcode:	
Occupation:				
Phone Number:				
Email Address:				
Date of Birth:				
Gender:	<input type="checkbox"/> Male	<input type="checkbox"/> Female	<input type="checkbox"/> Other	<input type="checkbox"/> Prefer not to say
Date of Injury:				
Time of Injury:	<input type="checkbox"/> AM	<input type="checkbox"/> PM		
Club Name:				
Association Name:				
Describe your injury and how it happened (please attach additional pages if required):				

**INJURY RESEARCH DATA**

Activity:	<input type="checkbox"/> Playing	<input type="checkbox"/> Training	<input type="checkbox"/> Travelling	<input type="checkbox"/> Warm up / down
	<input type="checkbox"/> Other, please describe			
Location:	<input type="checkbox"/> Indoor	<input type="checkbox"/> Outdoor		
Inured Person:	<input type="checkbox"/> Player	<input type="checkbox"/> Umpire	<input type="checkbox"/> Official	<input type="checkbox"/> Trainer
	<input type="checkbox"/> Other, please describe			
Grade:	<input type="checkbox"/> Senior	<input type="checkbox"/> Reserve	<input type="checkbox"/> Junior	<input type="checkbox"/> Not applicable
Division:				
Playing Position:	<input type="checkbox"/> Batting	<input type="checkbox"/> Bowling	<input type="checkbox"/> Fielding	
	<input type="checkbox"/> Umpiring	<input type="checkbox"/> Wicket keeping		
Surface Type:	<input type="checkbox"/> Grass	<input type="checkbox"/> Synthetic grass	<input type="checkbox"/> Asphalt	<input type="checkbox"/> Concrete
	<input type="checkbox"/> Indoor	<input type="checkbox"/> Timber		
Weather Conditions:	<input type="checkbox"/> Fine	<input type="checkbox"/> Rain	<input type="checkbox"/> Extreme heat	<input type="checkbox"/> Extreme cold
Surface Conditions:	<input type="checkbox"/> Wet	<input type="checkbox"/> Dry	<input type="checkbox"/> Muddy	<input type="checkbox"/> Indoor

**RESUMPTION DATES**

When will you resume WORK?
When will you resume TRAINING?
When will you resume PLAYING?

**PRIVATE HEALTH INSURANCE**

Do you have Private Health Insurance?	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
If Yes, what is the name of your Private Health Insurance provider?				
Private Health Coverage:	<input type="checkbox"/> Dental	<input type="checkbox"/> Physiotherapy	<input type="checkbox"/> Ambulance	<input type="checkbox"/> Hospital
Do you have Ambulance Membership?	<input type="checkbox"/> Yes	<input type="checkbox"/> No		

**PAYMENT DETAILS**

EFT Payee Details:	
Bank:	Account Name:
BSB:	Account Number:

**CLAIMANT DECLARATION**

By signing the declaration below, you confirm and agree to the following:

- The injury was sustained accidentally during a club activity and is not a pre-existing illness or condition.
- You have viewed, read and understood the Product Disclosure Statement (PDS) at <https://au.marsh.com/sport/cricket-australia.html>.
- You understand that the Health Insurance Act 1973 (Cth) prohibits the Trustee and Insurer from reimbursing Costs that are covered by Medicare (including the Medicare Gap).
- You acknowledge and agree to the information contained herein (including personal information) being shared with authorised members of JLT Risk Solutions (JLT), the insurer, the Trustee and the Claims Managers.
- You authorise any hospital, physician or other person who has attended to your injury, or any employer, to furnish JLT’s representatives with any and all information with respect to any sickness or injury, medical history, consultation, prescriptions, treatments, copies of all hospital or medical records and copies of employment records.
- You agree that a photocopy or electronic version of this authorisation shall be considered as effective and valid as the original.
- You declare that the forgoing particulars are true and accurate in every detail. You agree that if you have made, or shall make, in any further declaration regarding this injury, any false or fraudulent statements or suppress or conceal or falsely state any material whatsoever, the covers shall be void and all rights to recover thereunder for past or future injuries shall be forfeited.
- You authorise any and all information regarding claims with any other insurer/product issuer to be released to JLT’s representatives.

Claimant's Signature*: <i>*Parent or Guardian if under 18 years</i>	
Date:	

## SECTION B – CLUB DETAILS

Name of Club Contact:
Position within Club:
Phone Number:
Email Address:
Club Name:
Association Name:

## REGISTRATION DETAILS

Is the Club Registered for this Period of Cover?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Loss of Income Cover:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Per week	\$	

## INJURY DETAILS

Date of Injury:		
Time of Injury:	<input type="checkbox"/> AM	<input type="checkbox"/> PM
Opposition Club Name:(if applicable)		
Ground/Location:		
Address:		
Address:	Postcode:	
Has the Claimant returned to TRAINING?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If YES, date Claimant returned?		
Has the Claimant returned to COMPETITION?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If YES, date Claimant returned?		

## CLUB DECLARATION

By signing the declaration below, you confirm and agree to the following:

- a. You are an authorised representative of, and you are acting on behalf of, the Claimant's Club or Association (as above).
- b. After reasonable inquiry, you confirm the injury details supplied herein are true and accurate.
- c. You declare the Claimant's injury was sustained accidentally during the club activity noted above and is not a pre-existing illness or condition.
- d. You understand that registering your club with the endorsed sporting association platform as required by the Club or Association is required for each Period of Cover.
- e. You confirm the club's level of cover as per the details provided above.

Club Representative's Signature:

Date:

**SECTION C – LOSS OF INCOME****TO BE COMPLETED BY THE CLAIMANT**

Do you wish to claim Loss of Income Benefits?  Yes  No

If No, please proceed to SECTION D

Can you claim compensation from any other policy/cover that includes loss of income benefits (such as Workers Compensation)?  Yes  No

Have you ever made previous claims in respect to a personal accident insurance policy/cover or plan?  Yes  No

Have you engaged in any income earning employment since you became injured?  Yes  No

**TO BE COMPLETED BY THE CLAIMANT'S EMPLOYER (OR ACCOUNTANT IF SELF-EMPLOYED)**

Claimant's Name:

Employer/Company Name:

Contact Person:

Postal Address:

State:

Postcode:

Email Address:

Phone: (bus hours)

Mobile:

Employment Status:  Full Time  Part Time  Casual  Self Employed

**EMPLOYMENT DETAILS**

Employee's NET weekly salary \$

Employee's GROSS week salary \$

Date Employee commenced with company.

IF SELF-EMPLOYED OR CASUAL, PLEASE PROVIDE AVERAGE WEEKLY SALARY BASED ON 12 MONTH PERIOD DIRECTLY PRIOR TO INJURY

**INJURY DETAILS**

Date employee ceased work:

Date expected to resume duties:

**RETURNED TO WORK**

Has the Employee returned to work?  Yes  No

If YES, what date did the Employee return?  Yes  No

**SALARY RECEIVED**

During the period of incapacity, has the employee received a salary?  Yes  No

If YES, what for?

Sick Leave:  Yes  No From: To:

Annual Leave:  Yes  No From: To:

Other:  Yes  No From: To:

*Net of business expenses, personal deductions and income tax; excludes bonuses, commissions and all other allowances. Excludes income derived from playing sport.*

## EMPLOYER'S DECLARATION

By signing the declaration below, you confirm and agree to the following:

- a. You are the Claimant's current employer (or accountant if the claimant is self-employed).
- b. After reasonable inquiry, you confirm the employment and salary details supplied herein are true and accurate.
- c. You will supply upon request any further information as required for the determination of this claim.

Employer's Signature\*:

*\* Accountant's signature (if claimant is self-employed)*

Date:

For more information, please refer to: <https://au.marsh.com/sport/cricket-australia.html>

## SECTION D – PHYSICIAN’S REPORT

**This section must be completed (in full) by your attending physician and without expense to Marsh / JLT / Echelon.**

*An attending physician includes a general practitioner, physiotherapist, chiropractor or dentist.*

**Important: Please print legibly as this form cannot be accepted otherwise.**

Claimant's Name:

Physician's Name:

Phone Number:

Email Address:

Date of Injury:

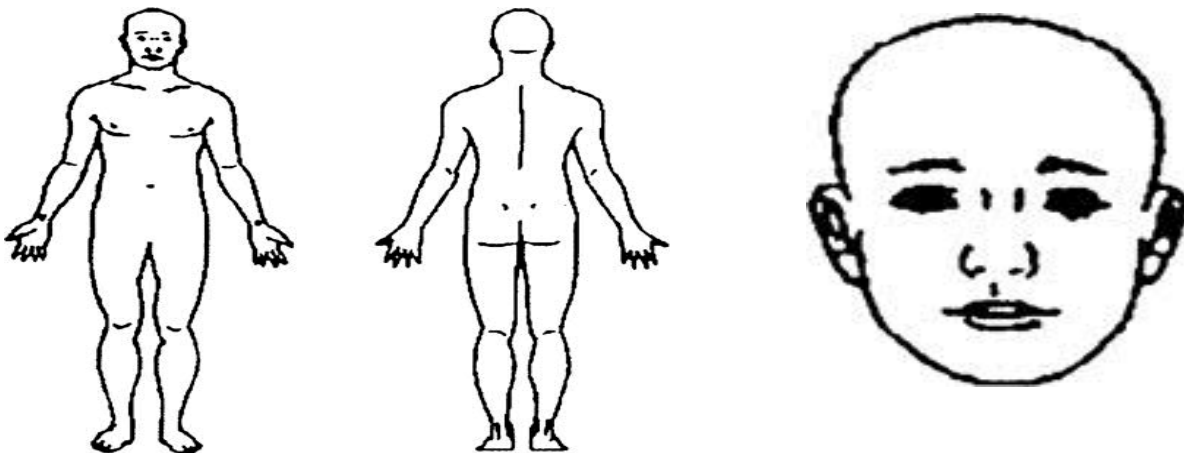
Date of Consultation:

Please provide a diagnosis / history of injury:

Injury Location:

<input type="checkbox"/> Ankle	<input type="checkbox"/> Arm	<input type="checkbox"/> Dental	<input type="checkbox"/> Facial	<input type="checkbox"/> Foot
<input type="checkbox"/> Hand	<input type="checkbox"/> Head	<input type="checkbox"/> Internal	<input type="checkbox"/> Knee	<input type="checkbox"/> Lower Leg
<input type="checkbox"/> Shoulder	<input type="checkbox"/> Spinal	<input type="checkbox"/> Torso	<input type="checkbox"/> Upper Leg	

Please mark (x) the anatomical location below:



Injury Type:

<input type="checkbox"/> Amputation	<input type="checkbox"/> Bruising	<input type="checkbox"/> Concussion	<input type="checkbox"/> Cut
<input type="checkbox"/> Dental	<input type="checkbox"/> Dislocation	<input type="checkbox"/> Fracture/Break	<input type="checkbox"/> Death
<input type="checkbox"/> Rupture	<input type="checkbox"/> Sprain	<input type="checkbox"/> Strain	<input type="checkbox"/> Fatigue/Debilitation

## FIRST MEDICAL TREATMENT

Date of treatment:

Name of attending physician:

Do you consider the Claimant's injury to be a NEW injury?  Yes  No

Do you consider the Claimant's injury to a recurrence of a previous injury?  Yes  No

If Yes, please provide details and a description:

Does the Claimant have any congenital defects or chronic diseases?  Yes  No

If Yes, please provide details and a description (dates, name of treating doctor, etc.):

Have you referred the patient to any other services or treatment?  Yes  No

If Yes, please provide details below

Physiotherapy:  Yes  No

If Yes, approx. number of treatments required.

Chiropractic:  Yes  No

If Yes, approx. number of treatments required.

Surgery:  Yes  No

If Yes, please provide details

Other:  Yes  No

If Yes, please provide details

Has the Claimant been able to do any work since the injury occurred?  Yes  No

What date do you advise the Claimant to return to playing Cricket?



**PHYSICIAN'S DECLARATION**

By signing the declaration below, you confirm and agree to the following:

- a. You have examined the Claimant's injury as described on this form;
- b. You declare that all information provided by you and supplied herein is true and accurate.

Physician's Signature:	
Date:	

**LOSS OF INCOME CLAIMS ONLY**

*The following Incapacity to Work Statement must be completed by a qualified Medical Practitioner (i.e. General Practitioner, Surgeon or a Specialist).*

*It will not be accepted if completed by a Physiotherapist, Chiropractor, etc.*

**INCAPACITY TO WORK STATEMENT**

I, \_\_\_\_\_ examined \_\_\_\_\_ on \_\_\_\_\_  
Medical Practitioner's Name Claimant's Name Examination Date

In my opinion, this person is/has been unfit to work from \_\_\_\_\_ to \_\_\_\_\_ inclusive  
First day of incapacity Last day of incapacity

Please provide any further comments in regard to your assessment of the injury/condition

--

By signing the declaration below, you confirm and agree to the following:

- a. You have examined the Claimant's injury as described on this form;
- b. You declare that all information provided by you and supplied herein is true and accurate.

Medical Practitioner's Signature:	
Date:	

## ECHELON COLLECTION STATEMENT

In accordance with the Privacy Act 1988 (Cth) (and subsequent amendments) ('the Privacy Act'), we, Echelon Australia Pty Ltd and our Associated Entities (as that term is defined in the Corporations Act 2001 (Cth)) ('Echelon') draw your attention to the following:

- We may collect personal information about you by means of the enclosed document.
- We are collecting the information principally for the purpose of approaching the (re)insurance market, placing insurance, assessing and advising you on your insurance needs, claims handling or risk management (depending on your requirements). Other purposes include providing you with information about other Marsh products or services and administering payments to you. If you are proposing for or renewing insurance, the information is required pursuant to your duty of disclosure under the Insurance Contracts Act 1984 (Cth), the Marine Insurance Act 1909 (Cth) or at common law.
- The information we collect may be disclosed to third parties including but not limited to (re)insurers, insurance intermediaries, service providers, finance providers, advisers, agents and Marsh's Associated Entities, which are all businesses of Marsh & McLennan group of companies ('MMC').
- Your personal information may be sent to our administrative processing centres in Mumbai (India) or Kuala Lumpur (Malaysia) and to other MMC companies, insurers, reinsurers and other third party service providers (e.g. data storage providers) in the United Kingdom, Singapore, Hong Kong, the United States of America and elsewhere.
- If you provide us with personal information about other individuals, you must ensure that those persons have been made aware of the above matters. Where the information collected relates to health, criminal record or other sensitive information as defined in the Privacy Act, you must obtain it with the individual's consent.
- We will use and disclose your personal information in accordance with our Privacy Policy. By completing this form you confirm that you have read the Marsh Privacy Policy available on our website ([www.marsh.com.au](http://www.marsh.com.au)) and you authorise and consent to Marsh collecting, holding, using and disclosing any personal information collected by means of the enclosed document in accordance with the terms of the Marsh Privacy Policy, including for the purposes explained in this collection statement above. If there are any inconsistencies between the terms of this collection statement and the terms of the Marsh Privacy Policy, the terms of the Marsh Privacy Policy prevail to the extent of that inconsistency. You may modify or withdraw your consent at any time. If you do not give us consent or subsequently modify or withdraw your consent, we may not be able to provide you with the products or services you want.
- You can contact our Privacy Officer by:  
Email – [privacy.australia@marsh.com](mailto:privacy.australia@marsh.com)  
Phone – (02) 8864 7688  
Post – PO Box H176, Australia Square NSW 1215